

Web Order Returns

Thank you for your recent Victorinox Swiss Army, Inc. (VSAI) purchase. We are 100% dedicated to your satisfaction, so if for any reason your order does not meet your needs, please contact our Consumer Service Division at the number below to obtain a return authorization number. The product should be returned in its original packaging for a full refund of your purchase price (excluding shipping). Please be sure to include the original receipt/packing list, along with this form completed in its entirety*.

Please send returns to:

VSAI
Attn: Web Returns - RA# (please fill in)
7 Victoria Drive
Monroe CT 06468

Thank you again for choosing Victorinox Swiss Army, Inc. If you have any questions, please call our Consumer Service Division at 800-442-2706.

Reason for Return:

Contact Information

Name: _____
Address: _____
City/State/Zip: _____
Daytime Phone: _____ Evening Phone: _____
E-mail Address: _____
RA#: _____

Would you like to receive information/offers from Victorinox Swiss Army, Inc.?

Yes No

*Please note that Victorinox Swiss Army, Inc. reserves the right to refuse issuance of a credit or refund at its discretion, due but not limited to absence of original documentation, non-completion or exclusion of this card in the return packaging, evidence of abuse of product after original shipping to customer, or if more than 30 days have passed since original product shipment date.